

SUMMARY OF TRUECALLER TERMS OF SERVICE

Last updated: 1 July 2022

If you reside in the European Union, European Economic Area, UK and Switzerland (“Europe”), you are entering into these Terms of Service with True Software Scandinavia AB. If you reside outside Europe the applicable terms are available [here](#).

We prepared this summary to help you navigate and understand our Terms of Service so that you can make an informed choice.

Service Provider

In the European Economic Area (which includes the European Union), the United Kingdom and Switzerland, you are contracting with True Software Scandinavia AB incorporated and operating under the laws of Sweden with company number 556784-0912 and registered office at Mäster Samuelsgatan 56, 112 21 Stockholm.

Main Characteristics of the Services

Truecaller offers multiple products for consumers, businesses and app developers. Users can enjoy Truecaller’s global suite of communication options, such as calling (e.g. Caller ID, Full Screen Caller ID, Spam Blocking, Truecaller Voice, Call Me Back) and messaging (e.g. Intelligent Inbox, SMS and Chat Messages, Smart Notifications, Urgent Messages, Passcode Lock for Messages), which deliver a safe and secure way for people to identify calls and messages and block scam. All features are available [here](#).

Price

You can access the application for free via an ad-supported service (Basic Access). In addition to Basic Access, Truecaller also provides a paid premium service which provides an ad-free experience and unlocks various additional capabilities (Paid Subscriptions). Applicable fees are paid in accordance with the payment and billing terms of the third party platform you are using. All users of our calling and messaging services are responsible for internet connection fees and/or mobile charges that may incur for using our Services.

Duration and Termination

You may stop using our Services at any time by deactivating and deleting your account. For instructions on how to do so, please visit our [Support Center](#). We reserve our right to suspend or terminate your access to or use of our Services for the reasons described in the Terms of Service as applicable.

Right of Withdrawal

When you purchase a Paid Subscription without a trial period you expressly agree to and acknowledge that you request the immediate performance of the paid Services, and thereby you lose your right of withdrawal once your subscription has been confirmed.

When you register for a trial period and do not cancel the Paid Subscription before the end of the trial period, you expressly agree to and acknowledge that we will provide you with the paid

Services immediately after the trial period has ended and that you will lose your right of withdrawal from that time.

Customer Support

If you have any questions about these Terms or want to file a complaint, you can contact us via our [Support Center](#). You can also use the alternative dispute resolution process provided by the [Swedish National Board for Consumer Disputes](#) (Allmänna Reklamationsnämnden).